

January 08, 2017

## MINUTES OF MEETING

- 1) Mr. Jihad will be added as ADMIN for Logical Network Solutions Facebook page, as he will be in-charged for enhancing and adding of data for the page.
- 2) For Website, CHAT ONLINE will be added on the web page.
- 3) DPS Logo will be added on the website.
- 4) Social networking accounts (Linked, Twitter, Instagram) will be provided also for enhancing and adding of data.
- 5) Auto reply message subject in email, will be changed to CUSTOMER CENTER...
- 6) Auto reply message will display the ticket no. for the particular support request. (7 digits maximum...)
- 7) For Support Center Request, LOCATION will be changed to EMIRATES, and allowing the users to choose from diff emirates.
- 8) For Support Center Request , OTHERS will be added to CATEGORIES and PRODUCTS.
- 9) Location Map should be changed from the CONTACT US.
- 10) YES SURE will be placed as OUR PARTNERS , replacing Download Center and Careers

